What you can expect from us

When you run your own business you have to work hard at it for 12 months a year. That's why you need insurance that works just as hard - without taking a break. We can assist you to identify the day-to-day risks which your business faces, and help you to decide how to handle and manage those risks which you decide to transfer to insurance. We will help you find the right insurance solutions for your needs. Here's what we can do for you over the course of a year.

We can work all year round for you and your business.

Our client service approach	
1. Tailoring your strategy	We can carry out a needs analysis to identify potential and existing risks to your business - taking into account any issues over the past 12 months. We do research on insureres to present you with a personalised report recommending the best option.
2. Placing cover	We implement your tailored insurance strategy, confirining and communicating the details of your policy and premiums.
3. Delivering ongoing service	We can handle the day-to-day management of your insurance cover, holding regular reveiw meetings to make sure you continue to have the right level of protection and recommending changes where necessary to cover any new or emerging risks to your business.
4. Managing your claims	If you have a claim, we can support you through the entire claims process - negotiating with insurers and third parties to ensure the swift payment of any benefits. We can maintain up-to-date claims statistics and analysis on your claims frequency, severity, causes and trends so we can get the best outcome for you when it's time to renew your policy.
5. Renewing your cover	As the end of the year approaches, we can reveiw any changes to your business over the course of the year - including any claims you made - and put together a proposal recommending the best option for you for the following year.



Sky Financial Group

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TBC

Important note

This information is provided to assist you in understanding some of the terms, implications and common considerations of Business Insurance, it is not complete, so please request full details from your Steadfast insurance broker. You should consider the Product Disclosure Statement (PDS) in deciding whether to buy (or continue to hold) this insurance and also whether this insurance is appropriate for you. The PDS can be obtained from Sky Financial Group. Deductibles, exclusions and limits apply. Business Insurance is issued by various insurers.